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TERMS AND CONDITIONS – CREDIT CARDS

1. Credit Card Authorization Form

- If you are a recurring customer, or your order exceeds \$300, you must sign a credit card authorization form (<https://www.uacparts.com/Downloads/CreditCardAuthorizationForm.pdf>)
- UAC only accepts Visa and MasterCard

2. Warranty and Product Return Policy

- We do not accept chargebacks, in order to obtain credit, you must follow the process described in the Warranty and Product Return Policy
- You must acknowledge that you have read and accept the Universal Air Conditioner, L.L.C. ("UAC") Warranty and Product Return Policy (<https://www.uacparts.com/Downloads/WarrantyAndProductReturnPolicy.pdf>)

3. Currency

- The transaction will be conducted in US Dollars

4. Shipping

- Shipping methods available are FedEx, UPS and USPS
- Shipping estimates provided on the website are simply estimates, if there are any changes you will be notified within 48 hours by e-mail

5. Products

- You are familiar with the type of products included on the UAC website

6. Contact Person

- You have been informed of the contact person at UAC that will handle your purchase

7. Authorization

By entering your credit card information:

- You are stating that you are an authorized user of the credit card and that the associated information entered (account holder name, account number, billing address, type of credit card, expiration date, CVV2 code, shipping address, etc.) is accurate
- You authorize UAC to charge the amount you have requested to your credit card
- If you set up automatic payments, then you authorize UAC to charge the amount due for the invoice being paid to the credit card
- You also authorize UAC to return to your credit card any funds due to you by UAC resulting from use of this Service

8. Charges

- For each transaction, in addition to the charge you have authorized, your credit card issuer and network may assess their customary transaction or handling charge, if any

- If a charge is declined or reversed by the credit card issuer or network, you agree to pay us a service charge of \$25 and to reimburse us for all reasonable costs of collection. Your credit card issuer may also assess its customary charge for such transactions

9. Dishonored Requests for Payments

- If your credit card issuer or network does not honor an online payment transaction, then we have the right to charge the amount of any such transaction to your account or to collect the amount from you
- If your credit card issuer or network does not honor an online payment transaction, we may terminate any or all Service, and we may cancel your right to participate in the online payment program

10. Confirmation of Payment

- By clicking "Submit," you are consenting to receive a one-time confirmation of this payment electronically to the email address you have provided to us
- If you set up automatic payments, then you are consenting to receive a one-time confirmation of each payment electronically to the email address you have provided to us

11. Violation of the Terms and Agreements

- In the case that UAC is forced to incur fees in order to collect on your account or dispute chargebacks, we will a) transfer these fees to you, b) terminate your account with UAC

Privacy Policy:

1. Our Commitment to You

- UAC will safeguard the confidentiality and security of the information we obtain from you. This notice describes our privacy policy as it relates to the collection, protection and disclosure of such information resulting from credit card transactions only

2. Collection of Information

- UAC will collect and use information obtained from credit card transactions only for business purposes. These business purposes include the payment of purchases posted and balances outstanding

3. Protecting Your Credit Card Information

- The credit card information provided by you to UAC will be stored in a confidential manner
- Our employees may access such information only when there is an appropriate business reason to do so, such as when a refund must be issued back to the credit card. We maintain physical, electronic and procedural safeguards to protect your information, and our employees are required to follow these privacy standards

4. Disclosure of Your Information

- UAC does not disclose any nonpublic information (such as credit card number and their expiration dates) about our customers or former customers to anyone, except as required by law. We disclose information only when it is necessary for the conduct of State or Federal government business, or under circumstances where disclosure is required by law. Information may also be disclosed for audit purposes, to regulatory agencies or for other general administrative services. We do not disclose information about you to other entities who may want to sell their products to you

5. Transaction Security

- UAC's website uses Secure Socket Layer (SSL) protocol to ensure transaction security. UAC will provide copies of the transaction record in an electronic format, but does not accept credit card numbers via e-mail for security reasons